

TENANT RESOURCE GUIDE

These are all the places that tenants can go to find help.

HOUSING RIGHTS AND TENANT ADVOCACY

DTES SRO Collaborative

dtes.sro.collab@gmail.com
604-317-8593

For SRO tenants to get advice about housing issues and how to start a building committee

TRAC

tenants.bc.ca
604-255-0546

Tenant Resource and Advocacy Centre -
Great template letters for complaints to Landlords

CLAS

1-888-685-6222 (Toll Free)
604-685-3425

If you lose at the RTB and need to file a Human Rights complaint go here right away!

Access Pro Bono

Call for clinic locations
604-601-6166

Helps you tenants fight their evictions and to troubleshoot issues with social assistance.

First United Church

542 E Hastings Street
604-251-3323

Helps you tenants fight their evictions and to troubleshoot issues with social assistance.

Carnegie Outreach

401 Main Street
604-251-3323

Finding housing for homeless people and tenants that currently have unsafe housing.

Vancouver Rent Bank

vrb@niccss.ca
604-566-9685

Short term funding for rent, utilities and security deposits.

Call #3-1-1

Keep your File number!

Report a housing or maintenance issue that is being ignored by your landlord.

Call #2-1-1

Shelter Services

Information about shelter capacity and other services available to people without housing,

ALCOHOL & DRUG SERVICES

Access Central Detox

1-866-658-1221

If you are having trouble with your alcohol or drug use and want to seek treatment.

Detox Info & Referral Line

604-660-9382

If you are having trouble with your alcohol or drug use and want to seek treatment.

Aboriginal Wellness

288-2750 East Hastings

604-675-2551

A resource for indigenous residents of the DTES to better access the available care.

VANDU

380 East Hastings Street

604-683-6061

Vancouver Area Network of Drug Users - Advocate for decriminalization and ending stigma.

WAHRS

380 E Hastings Street

604-683-6061

Western Aboriginal Harm Reduction Society - via VANDU with a special focus on Indigenous Health

Overdose Outreach Team

604-360-2874

Get connected to health services for individuals that have experienced frequent overdoses.

TORO

torodtes.com

Tenant Overdose Response Organizers. Distribute supplies and train tenants to respond to ODs.

Insite

139 East Hastings Street

604-687-7483

Supervised injection site provides a clinically safe environment to consume opiates.

MENTAL HEALTH RESOURCES

Mental Health Emergency

24HR Services

604-874-7307

If you or a loved one is in a mental health crisis, this number is the last resort.

KUU-US Crisis Line

1-800-588-8717(Toll Free)

250-723-2040(Direct)

Provides a First Nations and Indigenous specific crisis line available 24 hours a day anywhere in BC.

